

V Semester B.B.A. Examination, March 2023
(CBCS) (2022 – 23 Onwards)
(Fresh)
BUSINESS ADMINISTRATION
MK and HR2 : 5.6 : Performance Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answers should be written only in English.

SECTION – A

Answer any 5 questions from the following :

(5×2=10)

1. a) What is balanced score card ?
- b) Give the meaning of performance management.
- c) What is MBE ?
- d) Mention any two modern methods of performance appraisal.
- e) Expand BARS and HRA.
- f) Define performance appraisal.
- g) What is psychological appraisal ?

SECTION – B

Answer any three questions from the following :

(3×5=15)

2. Briefly explain ethics in performance appraisal.
3. How performance management document is created ?
4. State the modern methods of performance appraisal.
5. Mention the characteristics of performance appraisal.
6. Briefly explain 360° performance appraisal.



SECTION – C

Answer **any three** questions from the following :

(3×12=36)

7. Elucidate the process of performance management.
8. Briefly discuss various performance appraisal methods.
9. Explain the challenges for linking performance and reward.
10. Briefly explain the importance and limitations of performance appraisal.
11. How performance management system can be facilitated through automation ?

SECTION – D

Answer **any one** of the following :

(9×1=9)

12. a) List out the performance appraisal documents of a selected organisation.

OR

- b) Prepare a chart on different automation tools used in performance appraisal.
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